

COVID-19: People and Productivity

Protect your workforce by providing an elastic, digital workplace.



Make a difference and save lives through the rapid adoption and implementation of elastic, digital workplaces.

What you can do right now:

- 1. Focus on your people.**
Trust your workforce and see your employees empowered in a digital workspace. Most companies have never done a remote work continuity drill, so most companies are experiencing the same pain.
- 2. Assess customers' critical needs.**
Serve your customers' core needs, and be transparent about impediments-- keeping in mind that we are all in this together. Get creative and collaborate together and you'll build a deeper connection.
- 3. Create business continuity.**
You may need to change processes that aren't working for your bottom line. Adapt, innovate, and recognize that decisions today impact how your business will operate in the weeks, months, and years to come.

What you can do to prepare:

- 1. Do a readiness assessment.**
What technologies do you currently have in place? How prepared are your employees to use them to work effectively from remote locations?
- 2. Get the team involved.**
Do you have a group of power users who can help train others? How can you leverage your teams to help each other collaborate?
- 3. Make clear standards for remote work.**
Do you have any standards that need to be adjusted? What procedures do you have in place to handle home office troubleshooting?
- 4. Create a collaborative, connected workplace.**
How do you work tasks together in real-time? How are you keeping work devices and data secure?

Not sure where to start? We're ready to help.

Leveraging the right technology for your workforce flattens the curve and impacts society.

How to stand up an elastic, digital workplace in 2 weeks:



1. **24 hours: Assess Current State**

Take inventory of your technology stack, usage stats, and tools. Talk to your team and their employees to get a pulse for how work is going.



2. **72 hours: Identify Resources**

Use your assessment to identify ways to utilize your technology resources effectively. Do you have any single points of failure that need to be considered?



3. **End of Week 1: Draft a Change Transition Plan**

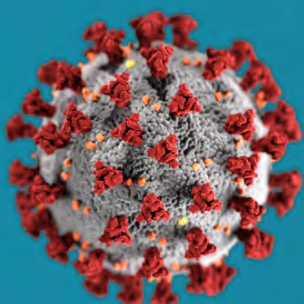
Encourage communication between leadership and employees to address how teams can best adapt to change and adopt new practices and tools.



4. **End of Week 2: Expand, Defend, Upgrade**

Start to expand the digital periphery. including a focus on home networking and broader network security. Upgrade any tools and capabilities to help employees.

Tasker by DTech Apps leverages your existing ServiceNow investment to take all tasks to the platform for real-time reporting, collaboration, accountability and security.



DTech Apps
by Discover Technologies

COVID-19: People and Productivity

Protect your workforce by providing an elastic, digital workplace.

servicenowisvs@carahsoft.com | 703-230-7455 | www.dtechapps.com